

ROADSIDE ASSISTANCE TERMS AND CONDITIONS

- 1. EXCEPT IN WISCONSIN THIS IS NOT AN INSURANCE CONTRACT.**
- 2. THIS IS NOT A LIABILITY POLICY AND DOES NOT COMPLY WITH ANY FINANCIAL RESPONSIBILITY BY LAW.**
- 3. THIS IS NOT AN AUTOMOBILE LIABILITY INSURANCE CONTRACT.**
- 4. THIS IS NOT AN AUTOMOBILE LIABILITY OR PHYSICAL DAMAGE INSURANCE CONTRACT.**

EMERGENCY ROAD SERVICE

Your 24-hour emergency roadside assistance is active immediately. When calling for roadside assistance you will be required to give the dispatch representative your PRODUCER CODE, MEMBER NUMBER and PLAN LETTER.

Reimbursement: If for any reason roadside services cannot be obtained by calling the toll-free number, you may qualify for reimbursement of your receipted towing expenses. For consideration send your original paid receipts as soon as reasonably possible to us Attn: Claims. Qualifying submissions will be reimbursed up to the maximum amount allowed by their plan (A=\$35, B=\$50, C=\$75, D=\$100, U=\$75).

EMERGENCY ROAD SERVICE CONSISTS OF:

MECHANICAL FIRST AID: Any service requiring a minor adjustment (exclusive of parts) to enable a disabled vehicle to proceed under its own power.

TIRE SERVICE: Changing an inflated spare from mount to wheel.

BATTERY SERVICE: Attempting to start vehicle with a booster battery.

DELIVERY SERVICE: Delivery of an emergency supply of gasoline, oil, or water and other accessories and supplies as may be required and available. The member shall pay for cost of materials delivered.

TOWING SERVICE

When a vehicle cannot operate safely under its own power, it can be towed to a destination of your choice by authorized towing service. You will not incur any out of pocket cost for towing that does not exceed their plan miles (A=5 miles, B=15 miles, C=25 miles, D=35 miles, U=25 miles). Additional mileage is available and is expected to be paid to the service provider by you at the time service is rendered.

LOCKSMITH SERVICE

If you are in need of a locksmith we will dispatch one to your aid. Costs associated with lock repair or keyhole extraction are your responsibility.

MAP SERVICE

Your membership includes customized trip routing. To receive a specially prepared map outlining your travel route, call customer service toll-free 1 (866) 294-0934. Please allow 2 weeks for mail delivery.

THEFT REWARD

We will pay a person (excluding member's family or relatives) \$500 for information leading to the arrest and conviction of a person for the theft of a member's vehicle or tagged valuable articles.

CANCELLATION OF SERVICE

You may request cancellation of your roadside assistance service by contacting the issuer of this contract or in writing notifying us of when thereafter such cancellation shall be effective..

LIMITATIONS OF SERVICE

You are permitted 1 free service every 72-hours not to exceed 5 free services in a 12 month period.

EXCLUSIONS

1) Any violation of motor vehicle or traffic laws relating to the operation of a motor vehicle. Driving under the influence of intoxicating liquors or narcotic drugs. Driving without a valid operators permit, or leaving the scene of an accident without disclosing identity, or failing to ascertain injury and lend assistance, commonly known as "hit and run".

2) Services to any motor vehicle being operated without the permission of the owner thereof.

3) Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking or towing charges by other than a licensed service station or garage.

4) Installation or removal of snow tires, repairs to studs, mounting and dismounting of snow chains.

5) All parts, labor and supplies while at a repair facility or service station.

6) Reimbursement sought for any bill that is false or fraudulent.